



Academic and Faculty Support

- Locus Enhancements (5)
- Maxxess (5)
- Electronic Outbound Transcript Feasibility

Infrastructure

- Campus Construction Initiatives (12)
- Information Security Program (5)
- LUHS/LUC/HSD Technology Program (4)
- IT Disaster Recovery (14)



Administrative Initiatives

- Database for Key and Lock Info
- RMS Mercury Upgrade
- Online Performance Management System
- 25Live Decentralized Scheduling for Multi-Purpose Rooms
- Website to Self Identify a Disability and Protected Veteran Status
- Prospect Management Data Mart with Self Select
- Lawson - Retirement Vendor Switch

Student Technology Support

- On-Demand Technology & Skills Training
- Locus to Outlook Interface for Course Schedules
- Alumni Email Accounts for Life

Continuous Service Development

- Business Intelligence/Data Warehouse (2)
- Enterprise Content Management (5)
- Parking Permit Management and Enforcement
- Parking Access and Receivables Control System – Replacement
- Motor Vehicle Records Check Authorization



ITS Major Initiatives FY15 Q1-Q2 Status Summary

September 2014

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Health Legend

Green – On Target, No Risk
Lime – On Target, Minimal Risk, Minor Concerns, Under Control
Yellow – Target in Jeopardy, Risks Being Managed, Unknowns Exist
Orange – Slightly Off Target, Several Risks or Unknowns
Red – Off Target, High Risk, Multiple Concerns



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Academic and Faculty Support					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
LOCUS Enhancements (5 + 1) (PSS #'s 1224, 2093, 2088, 2067, 2098, 1980)	Academic Affairs (Pelissero)	Adams, Pullen	Green	Green	<p>Recent Activity: 1980 Slate-Locus interface re-write - in review; 2067 Immunization Phase II – in progress; 2088 – Transferology Extracts – in testing; 2093 – Student Data Collection 2014 – in PROD; 2098 – FA Loans/Disbursements – most custom modules completed.</p> <p>Next Steps: 1980 Slate-Locus interface – determine scope; 2067 Immunization Phase II – extract data from Point-n-Click; 2088 Transferology Extracts – user acceptance.</p>
Electronic Outbound Transcripts Feasibility (PSS 1145)	Academic Affairs (Pelissero)	Adams	Lime	Green	<p>Recent Activity: Evaluation of three vendors and in-house build. Recommending National Student Clearinghouse for electronic transcript delivery service. Approved by Provost and ITESC. Contract with vendor has been signed.</p> <p>Next Steps: Developing work plan and implementation schedule TBD. Some development work will be needed for transcript request processes.</p>
Maxxess (PSS #'s 1917, 2079, 2080, 2081, 2082)	Tom Kelly	Heckel	Green	Green	<p>Recent Activity: 1) Implemented automated interface that grants students access to secure areas in Dept. of Fine & Performing Arts based on the students' course enrollments in LOCUS. The process runs daily and adds and removes access based on current enrollment status, and the start and end dates for the term. Notified sponsor that we can implement this functionality for additional departments, need add'l requirements; 2) Defining functional and technical requirements to automatically populate PINs in Maxxess, and to provide a self-service option to change it, thus further reducing the amount of manual intervention needed to update Maxxess.</p> <p>Next Steps: 1) Await further input for additional departments to automate granting and revoking door access based on LOCUS enrollments; 2) Implement the automatic population and management of PINs in Maxxess; 3) Meet with clients to discuss priorities for next steps for Maxxess projects.</p>
LOCUS Enhancements (6) (PSS #'s 1621, 1939, 1980, 1994, 1905, 2070, 2067)	Academic Affairs (Pelissero)	Adams	Green	Completed	<p>Recent Activity: 1621 Trans Credit Summary report – Complete; 1939 OIP Updates Complete; 1994 IDEA extract - Complete; 1224 – FA pmt reversal – pending; 1905 iPlan enhancements - Complete; 2070 Transfer Adm Stdnt Info – Complete.</p> <p>Next Steps: 1224 FA payment reversal – plan and schedule;</p>



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Administrative Initiatives

Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Database for LUC Key and Lock info (PSS 1628)	Campus Safety (Fine)	Heckel	Lime	Lime	Recent Activity: Continued internal testing and fixes, and creating a User Manual. Next Steps: 1) Complete internal testing and User Manual, and provide to clients for User Acceptance Testing. 2) Plan for load of data for all buildings using student workers.
RMS Mercury Upgrade (PSS1891)	Student Development (Neufeld)	Adams	Green	Green	Recent Activity: RMS Mercury 2.0 intalled in Production in July. Some issues caused by new servers – resolved within one week. Next Steps: Planning regular meetings with ITS and Res Life for Mercury template development and rollout. Check-in and Meal Plan are two possible areas of use.
Lawson - Retirement Vendor Switch (PSS 2120)	HR (Meister)	Dayton	New	Lime	Recent Activity: The upcoming change in the University's master administrator for the Defined Contribution Retirement Plan requires development of multiple new interfaces in and out of Lawson. Working with Transamerica to define requirements for census and remittance files that will be provided to TRS. Collaboration with LUMC IT is critical as they will need to code similar interfaces for LUMCP personnel. Next Steps: 1) Finish requirements and complete tech spec; 2) Begin development and testing; 3) Finalize timeline with TRS.
Online Performance Management System (PSS1955)	HR (Tom Kelly)	Heckel	Green	Green	Recent Activity: No new activity since last quarterly report. Had previously provided RFP document for HR to send to vendors. Emphasis has been on ePAFs versus Performance Management System. Next Steps: Await feedback from HR on next steps.
25Live Decentralized Scheduling for Multi-Purpose Rooms (PSS 2103)	T. Kelly	Adams (Jarrin)	Green	Lime	Recent Activity: 1) Identified potential users/schedulers for 25Live; 2) CollegeNet Consultant on-site for 3 days to configure and secure de-centralized scheduling and workflow proof of concept; 3) Obtained Preliminary Ancillary Service Providers List; 4) Completed 25Live future state workflow process; 5) Project health improved from Yellow to Lime. On August 4 th , the 25Live team met and informed the Sponsor /Executives that project will take longer than anticipated due to larger work-tasks, number of risks and staffing constraints with Campus Reservations. The Executive team agreed to work with the new projected overall timeline: end date (6/18/2015); 6) Campus Reservations continues working the tasks to complete the Piper Hall pilot. Next Steps: 1) Campus Reservations complete Piper Hall, target by 10/1; 2) Team to analyze the results of the Piper Hall pilot and further extend the next project milestones.
Website to Self Identify a Disability and Protected Veteran Status (PSS 2085)	HR (D. Meister)	Heckel		Green	Recent Activity: Developed website to allow faculty and staff to self identify a disability and protected veteran status. Provided development site to HR for their review, and they will also have General Counsel review. Next Steps: Await client feedback; modify site if needed, and deploy to production.
Prospect Management Data Mart with Self Service (PSS 2090)		Vavarutos/Simmons		Complete	Recent Activity: Completed on September 5th Next Steps: 1) Complete documentation of data mart in the shared WIKI; 2) Complete additional security for users outside of PMR group; 3) Define Phase 2 project.
Lawson Conversion to LUC (PSS #'s 1885, 1923, 1924)	Enterprise Project (Kelly/Krumrey/Laird/Malisch)	Dayton	Green	Complete	Complete



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Student Technology Support					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
On-Demand Technology & Skills Training	Information Technology Services (Montes)	Yun	Green		Recent Activity: 1) System has been implemented and pilot completed; 2) Funding approved for FY15 and marketing campaign was put into place; 3) Recharged workgroup to identify and better market system features, functions, and benefits; 4) Closed out pilot project. Next Steps: 1) Evaluate capabilities for managing user developed conten; 2) Expand awareness and advertising; 3) Increase usage of the tool.
Lecture Capture Pilot	Information Technology Services (Montes)	Hayes	Green	Complete	Recent Activity: 1) Completed SAML implementation. 2) Implemented and tested Active Directory functionality. 3) Closed out project. Next Steps: None (Project Complete)
Video Repository	Information Technology Services (Montes)	Tomley	Green	Complete	Recent Activity: 1) Kaltura solution implemented July 2) Migrated Ignation content to new system. 3) Completed Administrative training. 4) Retired other pilot systems. 5) Closed out project. Next Steps: None (Project Complete).
Audix Replacement Unified Messaging (PSS 1920)	Enterprise Project (Vonder Heide)	Yun	Green	Complete	Complete
Infrastructure					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Campus Construction Initiatives (14)	Facilities (Wibbenmeyer)	Various NIS staff	Green	Green	Recent Activity: 1) HSD wireless enabled; 2) Damen addition completed; 3) Kenmore and West quad competed. Next Steps: 1) Researching connectivity options for Phoneathon move to Doyle center 2) Connectivity for the MaDonna bell tower control system; 3) Budgeting ITS resources for Arrupe college; 4) Securitydispatch room remodeling.
Information Security Program (5)	Enterprise Project (Simmons)	Pardonek	Green	Green	Recent Activity: 1) 2014 PCI assessment is in progress. Initiatives for the Information Security Awareness Program (Facebook, blog, and twitter) were put in place. A monthly awareness newsletter is now being distributed via Inside Loyola. Awareness campaign messages were distributed via Inside Loyola and the Phoenix; 2) 2014 annual security assessment in process; results expected Q2 FY15; 3) PII compliance efforts completed Jan-June cycle with 88% of departments completing remediation. The July-Dec scan cycle is on track with 31% of department in some phase of the process. Modification of the scan schedule approved by the ITESC based on risk is being evaluated. 4) VPN, Password Management Tool, and Web Application Firewall technology replacements are all in various stages of evaluation. Next Steps: 1) Continue PII activities; 2) Continue to assess and streamline the NAP id creation process; 3) Complete the annual security assessments; 4) Conclude the VPN, Password Management and WAF selection processes; 5) Review Network Access Control solutions; 5) Continue with ISAC activities.



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Infrastructure <small>continued</small>					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
BCDR Program (IT Disaster Recovery Component)	Enterprise Project (Pelissero/Kelly/Munson/Malisch)	Simmons	Green	Green	<p>Recent Activity: Plans and Table Top testing have been completed for FY14 approved projects (DNS, SQL, Adobe, and LOCUS). ITS leadership is recommending modularized failover testing (one or two modules) in CYQ4.14 as opposed to a complete failover. A complete failover is recommended after table top testing is completed for all Tier 1 enterprise systems (target end of FY16). Milestone dates have been met. Planning and confirm of quotes for the FY15 network redundancy in Mundelein is underway.</p> <p>Next Steps: 1) Complete modular testing for DNS, SQL, Adobe Connect and LOCUS; 2) Initiate development of DR plans for LuWare and WebFocus; 3) Complete the TAC for Oracle prior to initiation of the Oracle DR plan; 4) Install fiber and AT&T PoP in Mundelein; and 5) review required network and wireless components; obtain quotes.</p>
LUHS/LUC/HSD Technology Program (5) (PSS 1570)	Enterprise Project (Bergfeld/Kelly/Malisch)	Simmons	Lime	Lime	<p>Recent Activity: Migration of wireless network to LUC standards in the academic corridor completed on September 8. Detailed planning underway to install the LUC network in the HSD corridor over the next 2 years, establish the standard desktop images and provide access to shared applications for LUHS faculty/staff in the HSD corridor. ITS security is reviewing IPS system requirements for HSD. LUC will likely be implementing SharePoint as the solution for file sharing for HSD.</p> <p>Next Steps: 1) Complete planning, for network, desktop and application access migration for SSOM; 2) Review recommendations with LUHS and HSD IT; 3) Confirm application access approach and timing with LUHS and HSD ITS; 4) Complete design and ordering for 500 MB internet link, network switches and other core components for the SSOM transition.</p>
Security Camera Infrastructure (PSS 1687)	Enterprise Project (T. Kelly)	Wieczorek	Lime	Lime	<p>Recent Activity: Storage demands on servers seems to have leveled off. We continue to monitor. 2) Cameras installed: Doyle Center (4), CFSU (3), Damen (16), West Quad (2) and Kenmore project (3) 3) Preparing quotes for next round of refresh cameras based on security input.</p> <p>Next Steps 1) Obtain and install 11 cameras from refresh account based on security input; 2) Update academic and residence hall overall building camera documents; 3) Present document to security to assist in setting priority; 4) Install camera on Campion Hall to monitor CTA plaza.</p>
Phone System Replacement (PSS 2135)	Enterprise Project (Malisch)	Yun	NEW	Green	<p>Recent Activity: 1) Committee formed to plan replacement of aging phone system at the Lakeside and HSD campuses for voice services so that all three campuses will work as a single system with DR capabilities; 2) Gathering and finalization of phone system requirements; 3) Developed and distributed RFP to four vendors and began reviewing RFP proposals and scoring.</p> <p>Next Steps: 1) Review completed RFPs and rank vendors answers; 2) Determine finalists; 3) Host vendor demos; 4) Select solution.</p>



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Continuous Service Development					
Project	Sponsor	Project Mgr	Prior	Current	Remarks/Issues/Milestones
Business Intelligence/Data Warehouse (2) (PSS #s 979, 2110, 2053, 2090)	Provost (Pelissero)	Vavarutsos/Simmons	Green	Green	<p>Recent Activity: 1) Updated BI web page for ease of access to RDS and EDW; 2) started catalog of reports (over 100 domains) to be moved to new environment - Student Finance and Reg&Records domains are first; 3) Continued redesign of RMS dashboard; 4) Participate in Beta test of new IBI InfoDiscovery tool; 5) Worked with IR on automating TERM Cohort data.</p> <p>Next Steps: (1) Continue to work with Reg&Records and Finance on the migration of reports, including any updates to the Ad Hoc Self Service of RDS; (2) Reconcile the minor differences between the “official” and Slate Cohort numbers for fall term; complete the automation project for Cohort; (3) The WF7.6 to WF8 report conversion will began on Sept 15th – the reports will be cataloged and assigned to all members of our group for the conversion; 5) Complete new RMS dashboard.</p>
ECM/Imaging Implementation (PSS #'s 830, 968, 970, 1459, 1679, 1751, 1752, 1753, 1765, 1840, 1856, 1871, 1872)	Enterprise Project (Malisch)	Dayton	Lime	Green	<p>Recent Activity: Over summer, the following implementations went live: Office of Research Services, Treasury (Phase 2), SCPS, and SSOM’s Academic Center of Excellence. New server installed, which was essential for future growth. DocFinity was upgraded to v10.8.2; introduces two new major features for users: enhanced document manipulation ability and mobile functionality for iOS and Android devices.</p> <p>Next Steps: 1) Continue work on two extra large projects – Athletics and the CAS Academic Council; 2) Promote usage of new functionality to our various departmental users; 3) Work with Finance to improve AP processes.</p>
Parking Permit Mgmt and Enforcement (PSS 1989)	McGurriman	Adams	Lime	Lime	<p>Recent Activity: Upgraded web server to resolve a browser issue. Assisted Fin Systems in developing reconciliation reports.</p> <p>Next Steps: Final deployment phase for Employees planned for 2014 – delayed due to other priorities in ITS and Campus Transportation.</p>
Parking Access and Receivables Control System – Replacement (PSS 1979)	McGurriman	Adams (Yun)	Lime	Lime	<p>Recent Activity: 1) Reviewing RFP proposals and scoring; 2) Updates to Project, User and Technical documentation; 3) Working service deficiencies with current vendor.</p> <p>Next Steps: 1) Complete RFP scoring and ranking; 2) Determine Finalists; 3) Host Vendor Demos; 4) Select solution.</p>
SharePoint – PSS-2107		Yun	NEW	Green	<p>Recent Activity: 1) Sharepoint project kickoff; 2) Gathering Functional and Technical Requirements; 3) Designing LUC SharePoint Landing Page and Team Site Page; 4) Initial discussions on SharePoint Content Architecture.</p> <p>Next Steps: 1) Finalize Landing Page and Team Site Page design; 2) Discuss and Finalize SharePoint Content Architecture; 3) Procure Hardware and Software; 4) Design Team Sites; 5) Hold project planning and functional & technical sessions to complete project objectives for Phase I.</p>